Preliminary ACPS 2020 Survey Results

Department of Accountability June 22, 2016



Every Student Succeeds

Essential Questions

- Who participated in the survey?
- What are overall parent and community perceptions of ACPS as a division?
- What additional analyses will be conducted and what is the timeline for this work?



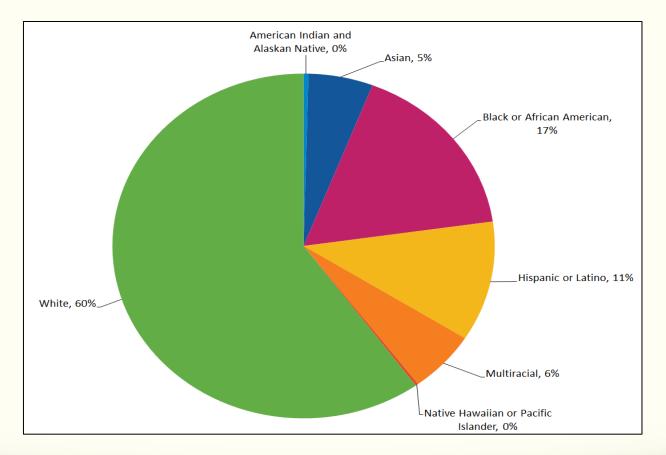
Response Summary

- 1,599 Respondents
 - 1,076 accessed through e-mail link
 - 456 accessed through tinyurl
 - 67 accessed in paper format
- 97% accessed in English
 - 2% Spanish; 1% Arabic; <1% Amharic</p>
- 73% of respondents have lived in Alexandria for 6 years or more
- 92% of respondents are current parents



Response Summary

• Respondents reported their race/ethnicity as:





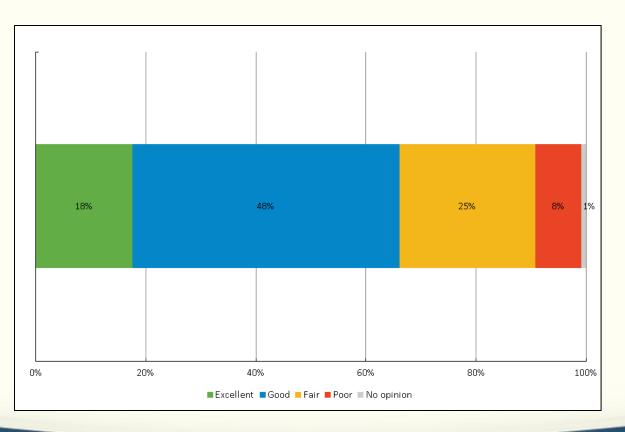
Limitations

- Based on limited response from non-parent community members, aggregate results are largely (92%) indicative of ACPS parent respondents. (ACPS parent response rate was strong.)
- Not fully representative of city and ACPS populations.
- Potential response bias as inherent differences between respondents and non-respondents cannot be measured.
- Not all respondents answered all questions.



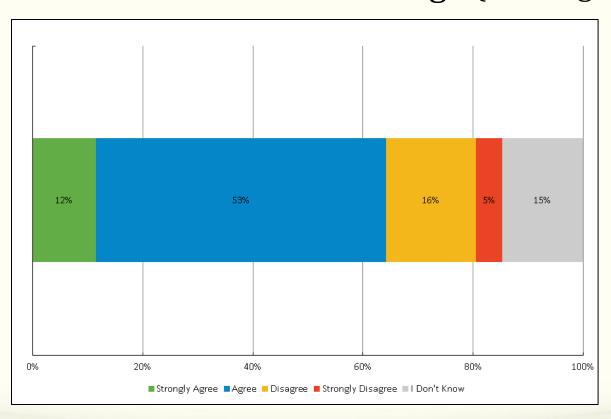
General Perception

"Overall, what is your perception of the quality of Alexandria City Public Schools?" (66% Good/Excellent)





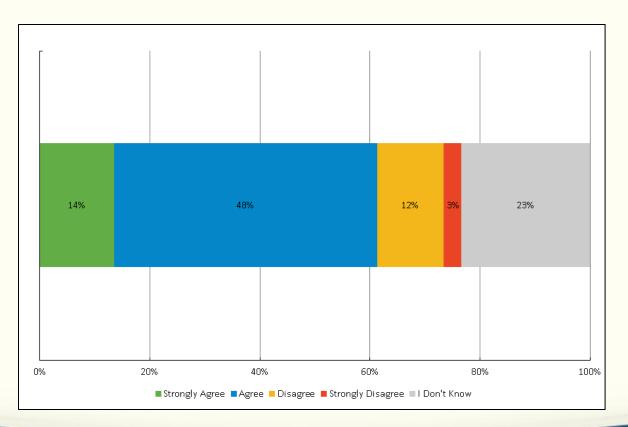
General Perception "ACPS makes good decisions that support education and student learning." (65% Agree)





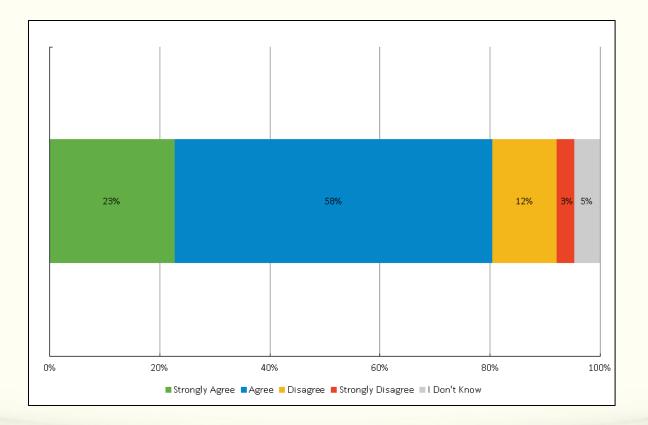
General Perception

"ACPS is taking the necessary steps to ensure continuous improvement." (62% Agree)





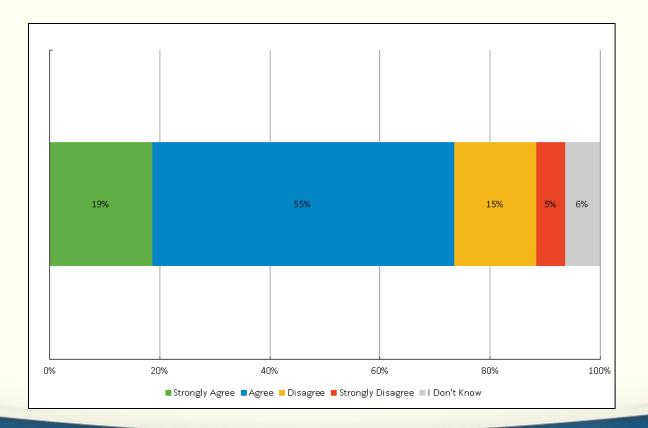
Academic Excellence & Educational Equity ""ACPS offers academic excellence." (81% Agree)





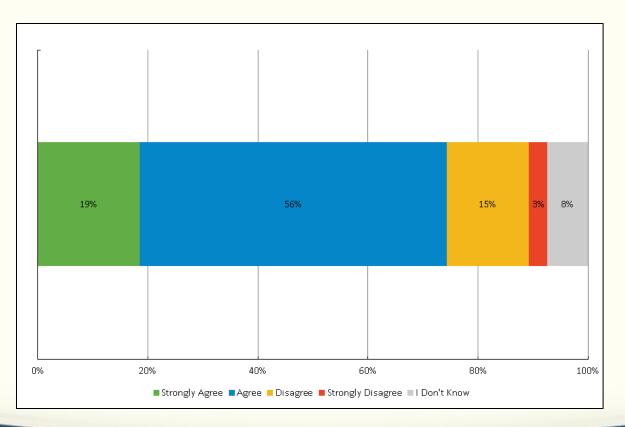
Academic Excellence & Educational Equity

"ACPS provides each student with opportunities to be challenged and supported." (74% Agree)





Family and Community Engagement "Overall, I am satisfied with ACPS services to engage families in their child's education." (75% Agree)



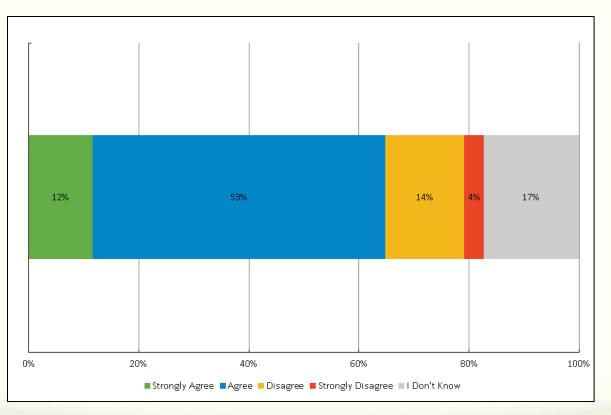


- Of the respondents:
 - 92% agreed with the statement "I feel welcome to attend school activities."
 - 87% agreed that "ACPS provides opportunities to volunteer for school programs, activities, and events."
 - 78% agreed that "ACPS partners with families and the community in the education of Alexandria's youth."
 - 71% agreed that "ACPS effectively promotes opportunities to support students and schools."
 - 69% agreed that "ACPS collaborates with families to provide high-quality services."
 - 65% agreed that "There is mutual respect and trust between ACPS and the community."



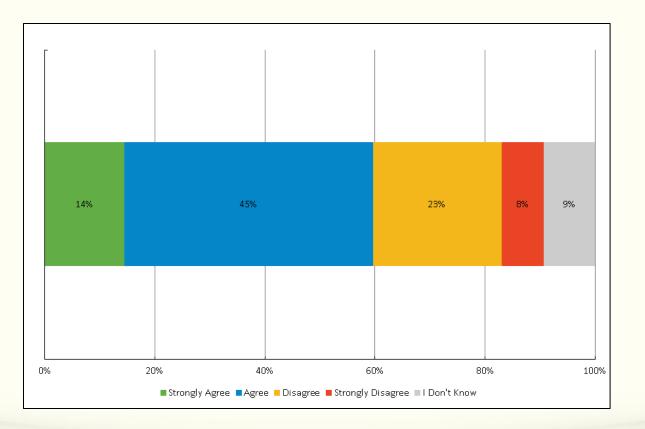
"Community input is sought

before decisions are made." (65% Agree)





"ACPS has a positive public image." (59% Agree)





- Of the respondents:
 - 96% agreed that "Information from ACPS is provided in a language I can understand."
 - 82% agreed that "I can easily obtain information about ACPS services and activities."



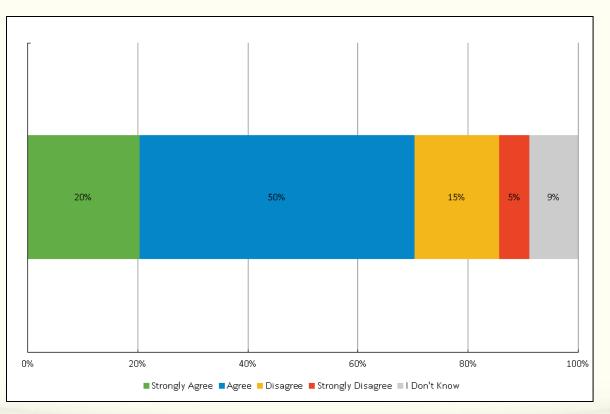
Source of Information	% of Respondents Receiving Information from Source "Often" or "Always"	% of Respondents Receiving Information from Source "Sometimes"	% of Respondents Who use Source Agreeing that Source is Useful
ACPS Express	69%	21%	61%
ACPS app	25%	23%	69%
ACPS Website	32%	54%	58%
ACPS-TV	7%	12%	59%
Twitter/ Facebook	16%	29%	56%



An Exemplary Staff

"ACPS employs exemplary staff

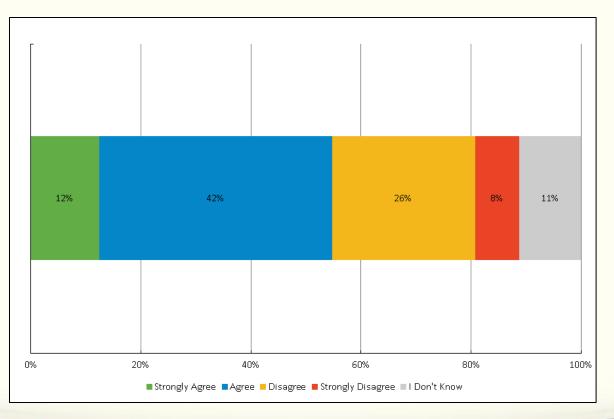
that meets the needs of every student." (70% Agree)





Facilities and the Learning Environment

"ACPS provides optimal learning environments within each school." (54% Agree)





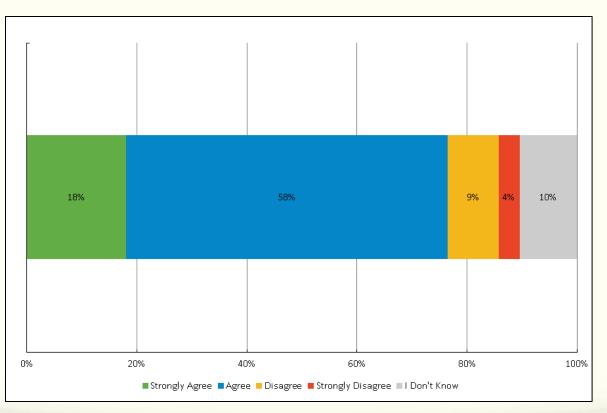
Facilities and the Learning Environment

- Of the respondents:
 - 74% agreed that "ACPS playgrounds and outdoor facilities are accessible and appealing to the community."
 - 63% agreed that "ACPS facilities are well maintained."
 - 61% agreed that "ACPS continues to modernize schools."
 - 58% agreed that "ACPS models sustainable environmental practices, such as energy conservation and recycling."
 - 50% agreed that "ACPS is expanding or adapting facilities to meet projected changes in school enrollment."



Health and Wellness

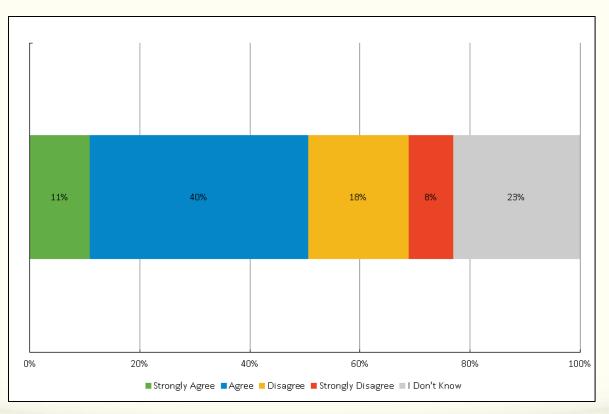
"ACPS promotes health and wellness to enable students to be ready to learn." (76% Agree)





Effective and Efficient Business Operations

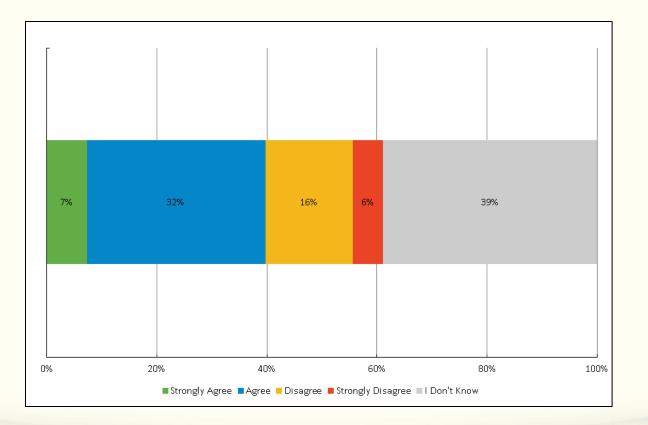
" ACPS is efficient, effective, and transparent in its business operations." (51% Agree)





Effective and Efficient Business Operations

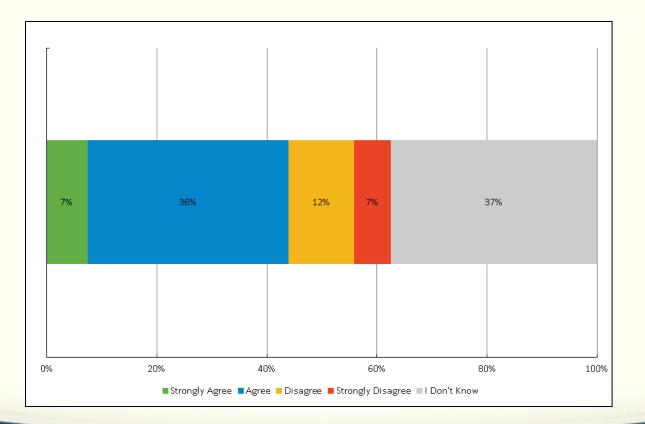
"ACPS manages resource allocation well." (39% Agree)





Effective and Efficient Business Operations

"ACPS utilizes taxpayer dollars responsibly." (43% Agree)





Next Steps

- Additional analyses will be conducted, including disaggregating data by school level (elementary, middle, high), language, race/ethnicity, parent/community member, special programs (ELL, SWD, TAG), and/or zip code.
- Open-ended responses will be analyzed for major themes that were expressed by respondents regarding how ACPS can continue to improve.
- This year's results serve as the baseline year and will be inserted into the ACPS 2020 Scorecard. Targets will be established in the critical areas identified within the division's strategic plan and progress monitored on an annual basis.



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